



Incorporated in 1869

Village of Rochester

VILLAGE OF ROCHESTER
SANGAMON COUNTY, ILLINOIS

ORDINANCE
NUMBER 15-17

**AN ORDINANCE AUTHORIZING PURCHASE OF A NEW PHONE SYSTEM FOR
THE VILLAGE OF ROCHESTER, ILLINOIS**

DAVID L. ARMSTRONG, Village President
LYNN LANGDON, Village Clerk

MARIBETH EANDI
HAROLD HENDRICKSON
JOE HILL
WAYNE LIKEN
STACIA MUNROE
DOUG ZOBRIST
Village Trustees

Published in pamphlet form by authority of the President and Board of Trustees of the Village of Rochester
on 12/14, 2015

Sorling Northrup. – 1 North Old State Capitol Plaza, Suite 200, Springfield, IL 62701

ORDINANCE NO. 15-17

**AN ORDINANCE AUTHORIZING PURCHASE OF A NEW PHONE SYSTEM FOR
THE VILLAGE OF ROCHESTER, ILLINOIS**

WHEREAS, the Village of Rochester (“Village”), Sangamon County, State of Illinois, is a duly organized and existing municipality operating under and pursuant to the Illinois Municipal Code; and

WHEREAS, the Village is in need of a new phone system; and,

WHEREAS, Vertical Communications, Inc. (“Vertical”) provided the Village a Proposal and Statement of Work which provided estimates for a new phone system using either Comcast (“Option 1”) or AT&T (“Option 2”); and,

WHEREAS, Vertical and Village have developed an Agreement to set forth the duties and responsibilities of each for purchase of the new phone system; and

WHEREAS, the Village Board finds that the best interests of the Village are served by purchasing a new phone system in accordance with Option 1 of the Proposal and Statement of Work;

NOW THEREFORE, BE IT ORDAINED by the President and Board of Trustees of the Village of Rochester, Sangamon County, Illinois, as follows:

Section 1. The above recitals are incorporated herein by this reference as if specifically stated in full.

Section 2. The Village is hereby authorized to enter into the Comcast option of the Village Proposal and Statement of Work attached hereto as “**Exhibit A**”, which is incorporated into this Ordinance, and the Village President and Village Clerk are hereby authorized to execute the Agreement.

Section 3. In the event a court of competent jurisdiction finds this ordinance or any

provision hereof to be invalid or unenforceable as applied, such finding shall not affect the validity of the remaining provisions of this ordinance and the application thereof to the greatest extent permitted by law.

Section 4. All ordinances or parts of ordinances in conflict herewith are hereby repealed; provided, however, that nothing herein contained shall affect any rights, actions, or causes of action which shall have accrued to the Village of Rochester prior to the effective date of this ordinance.

Section 5. This ordinance shall be in full force and effect from and after its passage, approval and publication in pamphlet form as provided by law.

SO ORDAINED this 14 day of December, 2015, at Rochester,

Sangamon County, Illinois

	YES	NO	ABSENT	PRESENT
MARIBETH EANDI	X			
HAROLD HENDRICKSON	X			
JOE HILL	X			
WAYNE LIKEN	X			
STACIA MUNROE	X		X	
DOUG ZOBRIST				
DAVID ARMSTRONG	X			
TOTAL	6	0	1	

APPROVED by the President of the Village of Rochester, Illinois this 14 day of

December, 2015.



DAVID L. ARMSTRONG, Village President

Attest:



LYNN LANGDON, Village Clerk

EXHIBIT A
Proposal and Statement of Work

BUSINESS CLASS SERVICE ORDER AGREEMENT

Account Name: Village of Rochester

WB ID#: _____

CUSTOMER INFORMATION (Service Location)

Address 1 1 Community Dr
 Address 2 _____
 Primary Contact Name Jan Sparling
 Business Name _____
 Business Phone 2174987192 x333
 Cell Phone _____
 Pager Number _____

City Rochester
 State Illinois
 ZIP Code 62563
 County _____
 Email Address jsparling@rochesteril.org
 Primary Fax Number _____

Technical Contact Name Kim MacDonald
 Technical Contact Business Phone (636) 486-4824
 Property Manager Contact Name _____

Technical Contact On-site? No
 Technical Contact Email kmacdonald@vertical.com
 Property Mgr Phone _____

COMCAST BUSINESS CLASS SERVICES

	Selection (X)
Business Class Voice	<input checked="" type="checkbox"/>
Business Class Internet	<input checked="" type="checkbox"/>
Business Class TV	<input type="checkbox"/>

Service Term (Months)	<u>36</u>
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COMCAST BUSINESS CLASS SERVICE DETAILS

Business Class Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Featured Voice Lines	<u>2</u>	\$39.95	\$79.90
Full Featured 4+ Lines		\$24.95	\$0.00
Mobility Lines		\$44.95	\$0.00
Mobility 4+ Lines		\$29.95	\$0.00
Basic Lines		\$24.95	\$0.00
Toll Free Number		\$10.00	\$0.00
Non-Published Directory Listing (No DL or 411)		\$2.00	\$0.00
Non-Listed Directory Listing (No DL, yes 411)		\$2.00	\$0.00
Voice - eMTA Equipment Fee	<u>X</u>	\$12.95	\$12.95

VOICE OPTIONS	Selection (X)	Total Cost
VoiceMail	<u>0</u>	\$0.00
Auto-Attendant*		

*Voice offers & options not available in all markets.

Business Class Internet*

INTERNET SELECTIONS	Selection (X)	Total Cost
Basic Connect		
Starter	<u>X</u>	\$69.95
Premium		
Deluxe 25		
Deluxe 50		
Deluxe 75		
Deluxe 100+		
Deluxe 150		
Deluxe 250		
Internet Equipment Fee		

INTERNET SELECTIONS	Selection (X)	Non-Recurring Charge
Wireless Gateway Setup Fee		

INTERNET OPTIONS	Selection (X)	Total Cost
Microsoft Outlook Office Email	<u>X</u>	INCLUDED
Web Hosting - Starter	<u>X</u>	INCLUDED
Web Hosting - Business		
Web Hosting - Commerce		
Web Hosting - Professional		
Static IP - 1	<u>X</u>	\$19.95
Static IP - 5		
Static IP - 13		
Xfinity WiFi		
Business Wifi Standard		
Business Wifi Pro		

*Business Class Internet speed tier selections not available in all markets. With the exception of Basic Connect, all business Class Internet speed tiers from Comcast include two(2) Microsoft Outlook email boxes for no additional charge. The Basic Connect speed tier does not include such email boxes. Additional email boxes may be purchased separately. Comcast reserves the right to change this Microsoft Outlook email offering at any time, at its sole discretion, upon written notice.

Business Class Offers

Package Name:	
PACKAGE DESCRIPTION	

Business Class TV*

TV SELECTIONS	Selection (X)	Total Cost
Basic		
Select		
Information and Entertainment		
Variety		
Standard		
Preferred		
Music Choice Standalone		

TV OPTIONS	Selection (X)	Total Cost
Sports Pack**		
Music Choice W/Business Class TV		
Canales Selecto		
Other Programming:		
Other Programming:		
Other Programming:		

TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets		\$9.95	\$0.00
HD TV Box Charges		\$5.00	\$0.00

*Not available in home offices or private view establishments. TV selections & options not available in all markets. **Available for Standard & Preferred TV offers only.

mDTA Type	# of Outlets	NRC	MRC

COMCAST BUSINESS CLASS TOTAL SERVICE CHARGES

Business Class Installation	Selection (X)	Unit Cost	Total Cost
Installation Fee	<u>X</u>	\$0.00	\$0.00
Voice Activation Fee*	<u>2</u>	\$29.95	\$59.90
Auto-Attendant Setup Fee		\$24.95	\$0.00
Voice Jack Fee		\$49.95	\$0.00
Directory Listing Suppression Fee		\$24.95	\$0.00
Toll Free Activation Fee		\$9.95	\$0.00

*per line activation fee, up to four (4) line maximum charge.

Total Installation Charges:* \$59.90

* Does not include Custom Installation Fees.

Total Monthly Service Charge	<u>\$182.75</u>
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Promotion Code (if applicable) 1F@PRI_BPO
 Discount on Internet (if applicable) _____
 Discount on Video (if applicable) _____
 Discount on Voice (if applicable) _____
 Total Discount _____

Total Recurring Monthly Bill:* \$182.75

*Applicable federal, state, and local taxes and fees may apply.

General Special Instructions

\$100 MRC Discount off 1 Full (23 Channel) Business Trunk PRI for a reduced rate of \$389. Additional PRI can be added at rate card. PRI MRC Discount rolls to rate card at end of original term. Minimum 2 year term required. Taxes, Usage Fees and Equip Extra.

Account Name: Village of Rochester

WB ID#: _____

CUSTOMER BILLING INFORMATION

Billing Account Name <u>Village of Rochester</u>	City <u>Rochester</u>
Billing Name (3rd Party Accounts) _____	State <u>Illinois</u>
Address 1 <u>1 Community Dr</u>	ZIP Code <u>62563</u>
Address 2 _____	Billing Contact Email <u>jsparling@rochesteril.org</u>
Billing Contact Name <u>Jan Sparling</u>	Billing Contact Bus. Phone <u>2174987192 x333</u>
Tax Exempt? <u>No</u>	Billing Fax Number _____

*If yes, please provide and attach tax exemption certificate.

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE	
By signing below, customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://www.comcast.com/business/legal .	
Signature: _____	
Print: _____	
Title: _____	
Date: _____	

FOR COMCAST USE ONLY	
Sales Representative: _____	
Sales Representative Code: _____	
Sales Manager/Director: _____	
Sales Manager/Director Approval: _____	
Division: <u>Central</u>	
Lead ID: _____	
Contract Generation Date: <u>11/17/2015</u>	

**BUSINESS CLASS TRUNKS
SERVICE ORDER AGREEMENT**

Account Rep Name:	Comcast
Telephone Number:	
Email Address:	

CUSTOMER INFORMATION	
Account Name	Village of Rochester
Primary Contact Name	Jan Sparring
Address 1	1 Community Dr
Address 2	
City	Rochester
State	Illinois
Zip	62563
Business Phone	2174987192 x333
Cell Phone	
Fax Number	
Email	jsparling@rochesteril.org
Technical Contact Name	Kim MacDonald
Technical Contact Phone	(636) 486-4824
Technical Contact Email	kmacdonald@vertical.com
Technical Contact On-Site?	No

BILLING INFORMATION	
Billing Address Details Same as Service Location?	Yes
Billing Account Name	Village of Rochester
Billing Name (3rd Party Accounts)	
Billing Contact Name	Jan Sparring
Billing Address 1	1 Community Dr
Billing Address 2	
City	Rochester
State	Illinois
Zip	62563
Billing Contact Phone	2174987192 x333
Billing Contact Fax	
Billing Contact Email	jsparling@rochesteril.org
Tax Exempt*?	No

*If yes, please provide and attach all applicable tax exemption certificates

BUSINESS CLASS TRUNKS SERVICE DETAILS

Business Class Trunks	
PRI Interface	x

Internet/Trunk Package Option	1FullPRI_BPO
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Voice Selections	Quantity	Unit Price	Total Price
Fractional PRI*		\$349.00	
# of Additional Channels PORT 1		\$14.00	
# of Additional Channels PORT 2		\$14.00	
Full PRI*	1	\$489.00	\$489.00
# of 20 Native TN Blocks*	1	\$5.00	
# of 100 Native TN Blocks		\$20.00	
# of 200 Native TN Blocks		\$40.00	
# of 500 Native TN Blocks		\$100.00	
# of 1000 Native TN Blocks		\$200.00	
# RCF TNs		\$0.00	
# of Toll Free Numbers		\$10.00	
# of Trunk Groups	1	Included	
# of Trunk Groups with DNIS		\$50.00	
Non-Published Directory Listing (No DL or 411)		\$2.00	
Non-Listed Directory Listing (No DL, yes 411)		\$2.00	
Government/ School Listing		\$0.00	
Direct Termination Overflow		\$10.00	
Call Forward Not Reachable		\$0.00	
Monthly Call Detail Record (CDR)	1	\$0.00	

*20 TN Block Included in Price

Request Type:	New
Action:	
Transport Type Change Request:	

Service Term (12/24/36/60 Months)	36
Monthly Recurring Charge*:	\$489.00
Package Discount:	(\$100.00)
Total Monthly Recurring Charge*:	\$389.00

*Applicable federal, state, and local taxes and fees may apply; usage fees not included.

RCF Fee Charge (\$19.95 per RCF TN):	
Toll Free Charge:	
Directory Listing Suppression Fee	
Site Installation Charges*:	\$500.00
Total Trunk Services Standard Installation Fees:	\$500.00

*Does not include Custom Installation Fees (if applicable)

Date of Quote: 11/17/2015
 The terms set forth in this Agreement are valid for 30 days from Date of Quote
 Directory Listing _____

DL Number _____
 DL Display Name _____

DA/DL Header Text Information _____
 Caller ID Display (15 Character Limit) _____
 Caller ID (Yes/No) No
 Customer requests International Dialing? No
 Customer may change its International Dialing preference by contacting Comcast in writing.

**BUSINESS CLASS TRUNKS
SERVICE ORDER AGREEMENT**

Account Rep Name: Comcast
Telephone Number:
Email Address:

TERMS & CONDITIONS

1. This Comcast Business Class Trunks Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Trunking Services ("Services") to Customer. This Comcast Business Class Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Class Terms and Conditions ("Terms and Conditions") and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments; (2) Terms and Conditions; and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/termsandconditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/termsandconditions/index.aspx> (or any successor URL) and the then current High Speed Internet for Business Privacy Policy located at <http://business.comcast.com/termsandconditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Trunking Services carries a 90 day money back guarantee. If within the first sixty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, less termination, voice usage charges, and optional service fees excluded. In no event will the refund exceed \$500.00. Refund any Comcast provided equipment in good working order. In no event shall the refund exceed \$500.00.

3. CUSTOMER ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THE E911 NOTICE AND E911 NOTICE

Comcast Business Class Trunking Service may have the E911 limitations specified below:

• The National Emergency Number Association (NENA), a 911 industry organization that makes recommendations for standardized services relating to E911, has issued guidelines that state: "The PBX owner is responsible for creating customer records, preferably in NENA standard format, that identify caller locations." To facilitate Customer's compliance with these guidelines and with associated state and local requirements related to provision of Automatic Location Information (ALI) for E911 services, Comcast offers two options:

- a. Comcast will send to the ALI database or Subscriber Location Database (SLDB) the main billing telephone number and the main address provided by Customer, or
- b. Customer may choose to sign up for up to 10 Emergency Location Information Numbers (ELINs) that Customer could assign to zones within Customer's premises that would be separately identified to the E911 call taker. The location information, such as a specific floor, side of a building, or other identifying information, could assist emergency responders to more quickly reach the appropriate location. Customer is solely responsible for programming its PBX system to map each station to one of these numbers, and for updating the system as necessary to reflect moves or additions of stations within the premises. Comcast will send the assigned ELINs to the ALI or SLDB database, as is appropriate.

• Many jurisdictions require businesses using multi-line telephone systems to program their systems to transmit specific location information for 911 calls. Customer bears sole responsibility to ensure that it identifies and complies with all such requirements. In any event, if Customer does not maintain E911 records in a timely and accurate manner, the E911 call taker may not receive proper location information, and emergency responders may be delayed or even prevented from timely reaching the caller's location.

• Battery Back-Up - The Integrated Access Device (IAD) provided by Comcast is not equipped with battery backup. It is Customer's responsibility to ensure adequate back-up power is provided to ensure service continuity during a power outage, as employees would otherwise be unable to use the Services, including dialing 9-1-1, when power is unavailable.

• Calls using the Service, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network equipment power failure, or another technical problem.

• All questions should be directed to 1-877-543-3961, E911 Service, Private Branch Exchange, and Direct Inward Dial Service.

USE OF SERVICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE

4. To complete a Service order, Customer must execute a Comcast Letter of Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast. No telephone number port orders will be submitted on Customer's behalf until a signed LOA has been accepted by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast.

FOR COMCAST USE ONLY

Sales Representative Code: _____

Sales Manager/Director: _____
Sales Manager/Director Approval: _____
Division: Central
Lead ID: _____
Contract Generation Date: 11/17/2015

CUSTOMER SIGNATURE

By signing below, Customer agrees to the terms and conditions of this Agreement

Signature: _____
Print: _____
Title: _____
Date: _____

SPECIAL ORDER NOTES

\$100 MRC Discount off 1 Full (23 Channel) Business Trunk PRI for a reduced rate of \$389. Additional PRI can be added at rate card. PRI MRC Discount rolls to rate card at end of original term. Minimum 2 year term required. Taxes, Usage Fees and Equip Extra..

BUSINESS CLASS SERVICE ORDER AGREEMENT

Account Name: Village of Rochester - Public Works

WB ID#: _____

CUSTOMER INFORMATION (Service Location)

Address 1	<u>125 E First St</u>	City	<u>Rochester</u>
Address 2	_____	State	<u>Illinois</u>
Primary Contact Name	<u>Jan Sparling</u>	ZIP Code	<u>62563</u>
Business Phone	<u>2174987192 x333</u>	County	_____
Cell Phone	_____	Email Address	<u>jsparling@rochesteril.org</u>
Pager Number	_____	Primary Fax Number	_____

Technical Contact Name	<u>Kim MacDonald</u>	Technical Contact On-site?	<u>No</u>
Technical Contact Business Phone	<u>(636) 486-4824</u>	Technical Contact Email	<u>kmacdonald@vertical.com</u>
Property Manager Contact Name	_____	Property Mgr Phone	_____

COMCAST BUSINESS CLASS SERVICES

Selection (X)	
Business Class Voice	<input checked="" type="checkbox"/>
Business Class Internet	<input checked="" type="checkbox"/>
Business Class TV	<input type="checkbox"/>
Service Term (Months)	
	<u>36</u>

COMCAST BUSINESS CLASS SERVICE DETAILS

Business Class Voice*			
VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Featured Voice Lines	<u>2</u>	\$39.95	\$79.90
Full Featured 4+ Lines		\$24.95	\$0.00
Mobility Lines		\$44.95	\$0.00
Mobility 4+ Lines		\$29.95	\$0.00
Basic Lines		\$24.95	\$0.00
Toll Free Number		\$10.00	\$0.00
Non-Published Directory Listing (No DL or 411)		\$2.00	\$0.00
Non-Listed Directory Listing (No DL, yes 411)		\$2.00	\$0.00
Voice - eMTA Equipment Fee	<u>X</u>	\$12.95	\$12.95
VOICE OPTIONS		Selection (X)	Total Cost
Voice-mail		<u>0</u>	\$0.00
Auto-Attendant*			

*Voice offers & options not available in all markets.

Business Class Internet*		
INTERNET SELECTIONS	Selection (X)	Total Cost
Basic Connect		
Starter	<u>X</u>	\$69.95
Premium		
Deluxe 25		
Deluxe 50		
Deluxe 75		
Deluxe 100+		
Deluxe 150		
Deluxe 250		
Internet Equipment Fee		
INTERNET SELECTIONS		Selection (X)
Wireless Gateway Setup Fee		
INTERNET OPTIONS		Selection (X)
Microsoft Outlook Office Email	<u>X</u>	INCLUDED
Web Hosting - Starter	<u>X</u>	INCLUDED
Web Hosting - Business		
Web Hosting - Commerce		
Web Hosting - Professional		
Static IP - 1	<u>X</u>	\$19.95
Static IP - 5		
Static IP - 13		
Xfinity WiFi		
Business Wifi Standard		
Business Wifi Pro		

*Business Class Internet speed tier selections not available in all markets. With the exception of Basic Connect, all business Class Internet speed tiers from Comcast include two(2) Microsoft Outlook email boxes for no additional charge. The Basic Connect speed tier does not include such email boxes. Additional email boxes may be purchased separately. Comcast reserves the right to change this Microsoft Outlook email offering at any time, at its sole discretion, upon written notice.

COMCAST BUSINESS CLASS TOTAL SERVICE CHARGES

Business Class Installation			
Selection (X)	Unit Cost	Total Cost	
Installation Fee	<u>X</u>	\$0.00	\$0.00
Voice Activation Fee*	<u>2</u>	\$29.95	\$59.90
Auto-Attendant Setup Fee		\$24.95	\$0.00
Voice Jack Fee		\$49.95	\$0.00
Directory Listing Suppression Fee		\$24.95	\$0.00
Toll Free Activation Fee		\$9.95	\$0.00

*per line activation fee, up to four (4) line maximum charge.

Total Installation Charges:* \$59.90

* Does not include Custom Installation Fees.

Business Class Offers	
Package Name:	<u>Gen:DP Starter-\$10_3yr</u>
PACKAGE DESCRIPTION	
<p>\$10 MRC Discount off Business Internet Starter (\$69.95) for discounted rate of \$59.95. Double Play of BI + BV required. MRC Discounts roll to rate card end of original term. 3yr term required. Taxes, Usage, Fees, Equip are Extra</p>	

Business Class TV*		
TV SELECTIONS	Selection (X)	Total Cost
Basic		
Select		
Information and Entertainment		
Variety		
Standard		
Preferred		
Music Choice Standalone		
TV OPTIONS		Selection (X)
Sports Pack**		
Music Choice W/Business Class TV		
Canales Selecto		
Other Programming:		
Other Programming:		
Other Programming:		

TV OUTLETS			
	Quantity	Unit Cost	Total Cost
Additional Outlets		\$9.95	\$0.00
HD TV Box Charges		\$5.00	\$0.00

*Not available in home offices or private view establishments. TV selections & options not available in all markets. **Available for Standard & Preferred TV offers only

mDTA Type	# of Outlets	NRC	MRC

Total Monthly Service Charge	
	\$182.75
Promotion Code (if applicable)	\$29.95FF_WV023
Discount on Internet (if applicable)	(\$10.00)
Discount on Video (if applicable)	
Discount on Voice (if applicable)	(\$29.00)
Total Discount	(\$30.00)

Total Recurring Monthly Bill:* \$152.75

*Applicable federal, state, and local taxes and fees may apply.

General Special Instructions

\$10 MRC Discount off Business Voice Full Featured Lines 1-3 for discounted rate of \$29.95 each. MRC Discount rolls to rate card at end of original term. Minimum Business Internet Starter or Business TV required. Minimum 2 year term required. If 2 or 3play of BI, BV, BT: 2yr Std install \$49 or 3yr Std install waived. Taxes, Usage, Fees, and Equipment are extra.

Account Name: Village of Rochester - Public Works

WB ID#: _____

CUSTOMER BILLING INFORMATION			
Billing Account Name	Village of Rochester - Public Works	City	Rochester
Billing Name (3rd Party Accounts)	_____	State	Illinois
Address 1	1 Community Dr	ZIP Code	62563
Address 2	_____	Billing Contact Email	jsparling@rochesteril.org
Billing Contact Name	Jan Sparling	Billing Contact Bus. Phone	2174987192 x333
Tax Exempt?*	No	Billing Fax Number	_____
*If yes, please provide and attach tax exemption certificate.			

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.

- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.

- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.

- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE
By signing below, customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://www.comcast.com/business/legal .
Signature: _____
Print: _____
Title: _____
Date: _____

FOR COMCAST USE ONLY
Sales Representative: _____
Sales Representative Code: _____
Sales Manager/Director: _____
Sales Manager/Director Approval: _____
Division: Central
Lead ID: _____
Contract Generation Date: 11/17/2015

Village of Rochester

Summary of Services



Monthly Commitment Level Proposed Term of Service Date Completed 11/18/2015

Account Rep Name: Kim Macdonald
 Phone Number: 217-416-3565

Authorized Signature: _____
 Date: _____

Projected Monthly Savings \$ 1,167.00
 Projected Annual Savings \$ 14,004.00
 New Vertical Wave System \$ 16,875.08
 One time installation charges \$ 619.80
 Total One Time Costs \$ 17,494.88
 Total Costs Year One \$ 3,490.88
 Total Savings Over Next 4 years \$ 56,016.00

<u>Monthly Charges</u>	<u>State</u>	<u>Current Carrier</u>	<u>Total Current Cost</u>	<u>Total Vertical Cost</u>
Village Hall/Public Works Telco	IL	ATT	\$ 1,650.00	
Public Works Internet	IL	ATT		
E911 Lines	IL	ATT	\$ 189.00	
Village Hall Internet	IL	Comcast	\$ 103.00	
<u>Carrier Recommendation</u>				
Village Hall PRI	IL	Vertical/Comcast		\$ 400.00
Village Hall Internet + Analog Lines	IL	Vertical/Comcast		\$ 200.00
Public Works Telco & Internet	IL	Vertical/Comcast		\$ 175.00
Total Monthly			\$ 1,942.00	\$ 775.00

Proposal based on a sample of customer provided billing.
 Price does not include taxes, regulatory, and other surcharges.
 Offer valid for 30 days.

Comcast
 Option #1
 ✓

Village of Rochester
Summary of Services



Monthly Commitment Level Proposed Term of Service Date Completed 12/7/2015

Account Rep Name: Kim Macdonald
Phone Number: 217-416-3565

Authorized Signature: _____
Date: _____

Projected Monthly Savings \$ 792.00
Projected Annual Savings \$ 9,504.00

New Vertical Wave System \$ 16,875.08
One time installation charges \$ 250.00
Total One Time Costs \$ 17,125.08

Total Costs Year One \$ 7,621.08
Total Savings Over Next 4 years \$ 38,016.00

Monthly Charges	State	Current Carrier	Total Current Cost	Total Vertical Cost
Village Hall/Public Works Telco	IL	ATT	\$ 1,650.00	
Public Works Internet	IL	ATT		
E911 Lines	IL	ATT	\$ 189.00	
Village Hall Internet	IL	Comcast	\$ 103.00	

Carrier Recommendation

Village Hall PRI	IL	AT&T	\$ 600.00
Village Hall Internet	IL	Comcast	\$ 200.00
Village Hall Analog Lines	IL	AT&T	\$ 100.00
Public Works Telco & Internet	IL	AT&T	\$ 250.00

Total Monthly \$ 1,942.00 \$ 1,150.00

Proposal based on a sample of customer provided billing.
Price does not include taxes, regulatory, and other surcharges.
Offer valid for 30 days.

AT&T
Option #2